Cleaning & Maintenance guide for Windows, Doors & Screens

Framing should be washed with clean water and a mild, nonabrasive, detergent followed by a freshwater rinse. A soft, clean sponge should be used to avoid scratching of the aluminium surface. Cleaning should take place at least every three months however in coastal or industrial areas a monthly cleaning program is recommended.

Sliding window and door sills should be kept free of dust and grit while the drainage slots should be regularly checked to ensure that they have not been blocked.

Abrasive type cleaners and cleaning materials must be avoided as they can damage aluminium surfaces. In addition to this the use of solvent based cleaners and etching chemicals should not be used for cleaning of window and door frames.

Cleaning Glass

Clean water with a small amount of a mild detergent should be used to wash float and toughened glass. Care should be taken to ensure that cleaning cloths are free of abrasive substances. After washing, the glass should be thoroughly rinsed with clean water to remove any detergent residue. Specialty glass types including coated, laminated, or tinted glass should be cleaned as per the glass manufacturer's recommendation.

Cleaning Hardware

Hardware components have moving parts and will therefore require regular maintenance. Cleaning should take place at least every three months however in coastal or industrial areas a monthly cleaning program is recommended.

Exposed surfaces of hangers, hinges, pivots, and brackets should be wiped down with warm soapy water and rinsed clean to remove any dust and grit. They should then be given a light spray of a corrosion preventative such as Inox followed by a light wipe to remove any excess. Drop bolts should be sprayed with a silicone-based lubricant at the sliding pin inside the bolt.

Stainless steel hardware items will also require regular cleaning. While they are resistant to rust, the formation of a rust-coloured stain may occasionally occur, and this can be easily removed by using a mild abrasive cleaner and rinsing with fresh water. Stainless steel hardware must not be exposed to chlorine-based cleaning products such as bleach and hydrochloric acid (sometimes may be used for cleaning tiles and concrete), concrete dust, soap concentrate and water with high heavy metal content.

